

What if I move to another area or want to change my doctor?

If you move to another area or wish to change your Doctor you are able to do so. With your consent your medical records will be sent to your new doctor.

Can I enrol my children?

All doctors provide free services for children under 6 years of age. You can enrol any children in your care if they are 16 years of age or under in a Primary health organisation. Some Primary health organisations offer free services to children under the age of 18 years. Ask the receptionist about service charges for children.



Primary Health Care (general practice) and Primary Health Organisations (PHO)

Primary Health Care (general Practice) and Primary Health Organisations (PHO)



AUCKLAND REGIONAL PUBLIC HEALTH SERVICES REFUGEE HEALTH

Primary Health Organisations (PHO)

What are Primary Health Organisations?

Primary health organisations are groups of General Practitioner's (Doctors) who are in your neighbourhood. They are usually the first contact people that you see when you or your family are sick.

If your doctor is part of a Primary Health Organisation you can be enrolled to get subsidised care. If your doctor is not part of a Primary health organisation, you can continue to use your Community Services Card or there will be Primary Health Organisations close to you who will be able to enroll you and your family.

What are the benefits of enrolling with a Primary Health Organisation?

- Primary health organisations offer reduced fees. The costs vary according to the amount of funding that the PHO receives from the Government. You can ask the receptionist for a list of fees.
- Primary health organisations offer additional services, such as nurses who can visit you at home

How can I enrol with a Primary Health Organisation?

You should enrol with the Doctor that you use most. Ask the receptionist for a Primary health organisations enrolment form at the practice that you most use. Your Doctor and nurse can look after you best if he or she gets to know you and your family. You can still visit other doctors, who can see you as a casual patient.

Can I go to an Accident and Emergency clinic after hours?

You can go to an after hours Accident and Emergency clinic.

